Jackson, MS 39215

# MISSISSIPPI STATE DEPARTMENT OF HEALTH BUREAU OF PUBLIC WATER SUPPLY CCR CERTIFICATION CALENDAR YEAR 2014 CAKE Arrow Head Public Water Supply Name 0730010

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community public water system to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the public water system, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR. You must mail, fax or email a copy of the CCR and Certification to MSDH. Please check all boxes that apply.

chian a copy of the CCR and Certification to MiSDII. Theuse chec	k an voxes man appry.
Customers were informed of availability of CCR by: (Atta	ach copy of publication, water bill or other)
☐ Advertisement in local paper (attach c☐ On water bills (attach copy of bill)☐ Email message (MUST Email the mes	opy of advertisement) sage to the address below) AT MUNTHY MEETING + POSTAL ON BUILTEN BOAR
Date(s) customers were informed: 7/15/15,	
CCR was distributed by U.S. Postal Service or other methods used	direct delivery. Must specify other direct delivery
Date Mailed/Distributed: / /	
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CCR was published in local newspaper. (Attach copy of p	
Name of Newspaper:	
Date Published:/	
CCR was posted in public places. (Attach list of locations	Date Posted: / /
CCR was posted on a publicly accessible internet site at the	•
CERTIFICATION  I hereby certify that the 2014 Consumer Confidence Report (public water system in the form and manner identified above the SDWA. I further certify that the information included in the water quality monitoring data provided to the public Department of Health, Bureau of Public Water Supply.  **President, Mayor, Owner, etc.**	CCR) has been distributed to the customers of this e and that I used distribution methods allowed by this CCR is true and correct and is consistent with water system officials by the Mississippi State  7-/5-/5  Date
Deliver or send via U.S. Postal Service: Bureau of Public Water Supply P.O. Box 1700	May be faxed to: (601)576-7800

May be emailed to:

water.reports@msdh.ms.gov

# Lake Arrowhead 2014 comsumer confidence report

#### Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

#### Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

## Where does my water come from?

Our water comes from aquafers hundreds of feet below us.

## Source water assessment and its availability

A copy is made availible at the monthly meeting upon request.

# Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity: microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or

farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

#### How can I get involved?

Attend monthly meeting.

## **Description of Water Treatment Process**

Your water is treated by disinfection. Disinfection involves the addition of chlorine or other disinfectant to kill dangerous bacteria and microorganisms that may be in the water. Disinfection is considered to be one of the major public health advances of the 20th century.

#### Significant Deficiencies

During a recent sanitary survey by the State Dept of Health, our wells were found to have inadequate security measures. since that time we have installed security fences around all treatment facilities.

Also we were found to have inadequate internal cleaning and maintenance of storage tanks, Since that time, we have cleaned and painted our tanks to their approval.

Also we were found to have improperly constructed wells. MSDH is currently working with us to return us to compliance. We anticipate the system being returned to compliance by 9/30/2015

#### Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Lake Arrowhead is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

	MCLG	MCL,				~ .		
	or	TT, or	Your		~ 1	Sample	Violation	Typical Source
<u>Contaminants</u>	MRDLG		Water	Low	High	<u>Date</u>	<u>Violation</u>	1 Voicin Source
Disinfectants & Disir	ifectant By	/-Produc	ts	. C			- control of	niarchial contaminants)
	vidence tha	t addition	ot a disi	ntectar	it is nec	essary 10	r control of i	microbial contaminants)  Water additive used to control
Chlorine (as Cl2) (ppm)	4	4	0.4	0.3	0.7	2014	No	microbes_
Inorganic Contamin	ants							
Nitrate [measured as Nitrogen] (ppm)	10	10	0.02	0.02	0.08	2014	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Nitrite [measured as Nitrogen] (ppm)	1	1	0.08	0.02	0.02	2014	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Cyanide [as Free Cn] (ppb)	200	200	15	15	15	2013	No	Discharge from plastic and fertilizer factories; Discharge from steel/metal factories
Antimony (ppb)	6	6	0.5	0.5	0.5	2013	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder; test addition.
Arsenic (ppb)	0	10	0.5	0.5	0.5	2013	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Beryllium (ppb)	4	4	0.5	0.5	0.5	2013	No	Discharge from metal refineries and coal-burning factories; Discharge from electrical, aerospace, and defense industries
Fluoride (ppm)	4	4	0.107	0.1	0.107	2013	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories

Thallium (ppb)	0.5	2	0.5	0.5	0.5	2013	No	Discharge from electronics, glass, and Leaching from ore- processing sites; drug factories
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Term	Definition
ppm	ppm: parts per million, or milligrams per liter (mg/L)
ppb	ppb: parts per billion, or micrograms per liter (μg/L)
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required, but recommended.

Important Drinking Water Definition	nportant Drinking Water Definitions				
Term	Definition				
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.				
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.				
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.				
AL	AL: Action Level: The concentration of a contaminant which, if exceeded triggers treatment or other requirements which a water system must follow.				
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.				
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.				
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.				
MNR	MNR: Monitored Not Regulated				
MPL	MPL: State Assigned Maximum Permissible Level				

# For more information please contact:

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